

HR Access continues to expand “HRa Processing Services”: its premier outsourced services solution across Europe

Paris, November 16, 2009 – HR Access, the international provider of Human Resources Management software solutions and Human Resource Outsourcing services, is continuing to develop the outsourcing solutions it already offers in France, by launching HRa Processing Services in Spain, Germany and the UK.

Through its HRa Processing Services solution, HR Access is offering clients a complete range of outsourcing services based on its HR Access Employer Services Platform, which includes its HRa Suite 7 solution. HR Access’s experts are responsible for all software and legal maintenance as well as for monitoring business processes, while the client retains responsibility for data and payroll results.

*“In order to respond to market challenges, companies must adapt and anticipate industry, regulatory and technical developments. Given these demands, HR outsourcing is an important and relevant business tool, providing increased efficiency through economies of scale, the service provider’s expertise and optimization of allocated resources,” explains **Michel Picaud, President and CEO, HR Access EMEA.** “Our market knowledge combined with our unique expertise enables us to offer our clients the right level of service in order to be permanently in line with their strategy.”*

HRa Processing Services – a complete outsourcing service solution

HRa Processing Services is underpinned by a unique comprehensive outsourcing platform: HR Access Employer Services Platform (HR Access ESP), built on market-leading technologies and incorporating the entire HRA Suite 7 software suite together with other state-of-the-art tools. This complete package, which HR Access is expert in, makes it possible to guarantee significant commitments in terms of platform availability (99.5%), accessibility (24/7), security (the technical infrastructure is based on the principle of double mirroring of data) and business continuity (business continuity plan); use in outsourcing mode the most powerful HRIS on the market with access to all functionalities including payroll, personnel administration, time and attendance and talent management

HR Access ESP therefore represents the backbone of the “HRa Processing Services” solution and the basis to provide high quality for:

- **System Operation:** administration of the technological infrastructure;
- **Regulation compliance and configuration maintenance:** fulfillment of corrective and upgrade maintenance of the application and the client’s configuration by incorporating legislative monitoring in proactive mode;

- **Production Operation:** supervision of the whole payroll cycle;
- **Client service:** application and business support to the client.

Moreover, all HR Access 'commitments in HR industry expertise, cost control, transparency, assistance and advice allow its clients to be focused on their core business.

A solution tailored to an international context

HR Access's HRa Processing Services solution has been designed to be naturally international in scope since it is built on a single platform and a shared services structure. (...multi-jurisdictional, multi-currency, multi-lingual...)

The relevance of this operating model is reinforced by outsourcing teams in different countries. The outsourcing services are adapted to comply with local regulatory changes. Secondly, the entire relationship between HR Access and its client is conducted in the language of each country via dedicated points of contact, familiar with the social and economic context.

Fully in line with international standards, HR Access's solution complies with the SAS 70 standard.

*"The international launch of our HRa Processing Services reinforces HR Access's continuing growth and our commitment to deliver our state-of-the-art technology using an outsourced delivery model. This confirms the maturity and market acceptance of our service vision and our service model, plus our ability to deploy our solutions and expertise across EMEA," adds **Michel Picaud**. "We have already proven ourselves to be a long-term, high value strategic partner to clients – we advise and support them while giving them the benefit of our "best practice" proven over more than 35 years - but now we add the option for them to leverage that extensive knowledge using outsourcing to deliver HR functionality and services. Furthermore, we have chosen a unique way to differentiate ourselves: By making a deeper commitment to the success of our clients. This has many valuable facets, but three are paramount: Our high quality of service; our proactive, transparent performance measurement; and our inherent flexibility. The latter is only available since we invest heavily and continuously in innovative tools and capabilities, allowing us to deliver to our client's original and evolving needs."*

About HR Access:

HR Access is a global company: a leader in the HR Services industry. HR Access designs, develops, implements and delivers Payroll and HR solutions and services. To address local and international markets, HR Access has almost 900 employees based in France, Spain, Germany, Belgium, Italy, Luxembourg, United Kingdom, Ireland, Switzerland, Morocco and Tunisia – HR Access has 600 customers spread over 50 countries on every continent, in all industries, from mid-sized companies to large organizations.

HR expertise, consultancy, applications software, professional services, outsourcing services, regulatory intelligence, and maintenance: result of 35 years of experience, HR Access offers a comprehensive range of solutions and services, combining local expertise and international management.

Today, over 9,1 million employees throughout the world are managed by HR Access.

HR Access is a registered trademark of HR Access Solutions.

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